

### Feature Guide

Drive more leads | Convert leads to sales | Optimize your entire funnel

### Here's a sample of what's offered:



## Automated Email Marketing

Trigger personalized emails based on leads' actions and interests.



#### **Buyer Personas**

Build personas to segment your leads and deliver ultra-personalized content.



## Custom Reports & Cloud Dashboards

Drag, drop, and display the metrics that matter most so results are always top of mind.



#### Sales Optimizer

Control the quality and cadence of all sales communication with powerful sales automation features.



# Video Calls with Screen Sharing

Simplify remote sales and collaboration with oneclick in-app video calling.



#### **Mail Sync**

See every 1:1 email sent to leads from individual synced mailboxes right in your CRM.



### Dynamic Lists/ Segmentation

Automatically update lists as contacts meet certain criteria.



#### **Lead Scoring**

Identify hot prospects and reach out to sales-ready leads.



# **Opportunities & Pipeline Management**

Create custom deal stages and track the progress of every opportunity in your pipeline.



# Dynamic Emails & Landing Pages

Convert more leads with content that automatically caters messaging and imagery to every visitor.



#### **Chatbots with Live Chat**

Engage, nurture, and drive 24/7 conversions from your website with context-aware chatbots.



# Blogging with RSS Integration

Attract search engines with valuable content. Manage, publish and distribute posts with ease.



#### **Campaign Tracking**

View end-to-end conversion cost vs. revenue to measure true ROI.



### **Contact Manager / CRM**

Easily manage leads, contacts and customers with robust records, including a complete timeline of engagement.



# **Cross-Platform Ad Retargeting**

Drive demand with retargeting and lookalike audiences — powered by SharpSpring's Perfect Audience solution.



#### **Forms**

Capture more leads and progressively profile prospects with code-free forms.



### **Sales Dialer**

Simplify outreach with integrated dialing, call recording, and auto-transcription.



#### **Media Center**

Manage, share, and track engagement for your marketing and sales assets in one place.



#### **Behavior Tracking**

Automatically track every lead interaction, from first site visit to final sale.



#### **Sales Notifications**

Text or email the sales team when leads are ready to buy.



#### Visual Workflow Builder

Visualize the buyer's journey, and build automations to move leads down the funnel.



#### Meetings

Eliminate "What time works best for you?" conversations with integrated scheduling.



#### **SharpSpring Social**

Leverage integrated social posting and listening to engage your audience, track your competition, and trigger automation.



### **Shopping Cart**

Automatically record online transactions and attribute those sales for end-to-end ROI on your eCommerce marketing.





